Accessibility Statement

Accessibility Statement for the INVIDA platform

INVIDA is a Space, Asset and Service Management platform that is <u>not</u> open to unrestricted usage and access. Deployment of the platform is specific to each client organisation, with very clear categories of users, each of whom access different areas and aspects of the platform.

A number of the features of the platform as designed specifically to meet the needs of Surveyors, Engineers or Maintenance Contractors who access the system via a mobile device, the nature of the activities carried out by these groups means that in most cases adaptation of the software is not required, as the very nature of their tasks would in most instances require, by way of example, good vision and / or no cognitive impairment.

Measures to support accessibility

Invida Limited takes the following measures to ensure accessibility of INVIDA Platform:

- Include accessibility as part of our mission statement.
- Include accessibility throughout our internal policies.
- Seek to consult with users of the platform with disabilities when reviewing interface design.

Conformance status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. INVIDA Platform is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of INVIDA Platform. Please let us know if you encounter accessibility barriers on INVIDA Platform:

- Phone: +44 (0)333 335 0041
- E-mail: support@invida.co.uk
- Visitor and Postal Address: Invida Limited, Edmund House, 12-22 Newhall Street, Birmingham, B3 3AS

We try to respond to feedback within 2 business days.

Compatibility with browsers and assistive technology

The INVIDA platform is designed to be compatible with the following assistive technologies:

- Chrome with ZoomText and Texthelp Read and Write assistive software.

Technical specifications

Accessibility of INVIDA Platform relies on the following technologies to work with the combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of INVIDA platform, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for INVIDA Platform:

1. **Screen resolution and images:** It is currently not possible achieve the levels of zoom required by WCAG 2.1 without requiring scrolling in two dimensions. Given the nature of the application, many pages within the application present a large volume of data. We will continue to further develop the optional simplified interface within the platform, expanding the features that can be accessed via that route. In terms of minimum resolution for users requiring zoom levels greater than 150% we would recommend a minimum resolution of 1920x1080. For users with zoom levels set to 100% we recommend a minimum resolution of 1024x768.

2. **Keyboard navigation:** There are areas of the application where a mouse pointer is required to confirm certain selections/settings. The volume of content displayed in many areas of the application, makes it difficult to use tab commands and keystrokes to select data elements. We recognise that this is an area where further significant development of the application is required to comply with the requirements set out in WCAG 2.1. An alternative simplified interface is available for access many, but not all, features of the platform. We are able to work with clients and users to configure the platform to add selected features to the simplified interface as required to meet the needs of users to reflect their role and requirement to use certain areas of the platform dependent upon that role.

3. **JavaScript:** It is currently not possible to disable JavaScript. There is extensive use of JavaScript throughout the platform. An alternative simplified interface is available for access many, but not all, features of the platform. We are able to work with clients and users to configure the platform to add selected features to the simplified interface as required to meet the needs of users to reflect their role and requirement to use certain areas of the platform dependent upon that role.

Assessment approach

Invida Limited assessed the accessibility of INVIDA Platform by the following approaches:

- Self-evaluation

Formal complaints

Customers can raise any accessibility concerns they have with the product or our service or provide suggestions and feedback to their dedicated INIVDA Account Manager. Alternatively, the INIVDA support team can be contacted directly by email support@invida.co.uk

Formal approval of this accessibility statement

This Accessibility Statement is approved by:

Invida Limited
Chris Butchart
Chief Operating Officer