

# Overview of Support

Name of service and contact	Summary and web links
<b>Academic Registry</b> ✉ <a href="mailto:AR-Academic-Records@edgehill.ac.uk">AR-Academic-Records@edgehill.ac.uk</a>	Advice on processing course changes and information on financial implications of: transferring course/university; repeating a year; withdrawing; changing between full-time and part-time; interrupting (taking time out); assessments and exams, EMC and appeals. 📍 <a href="http://edgehill.ac.uk/registry">edgehill.ac.uk/registry</a>
<b>Accommodation and Hall Fees</b> ✉ <a href="mailto:CatalystEnquiries@edgehill.ac.uk">CatalystEnquiries@edgehill.ac.uk</a> or ✉ <a href="mailto:hallfeesteam@edgehill.ac.uk">hallfeesteam@edgehill.ac.uk</a>	Want to secure a place in halls, leave or transfer your room? The Accommodation team provide advice/guidance about accommodation both on and off campus. The Hall Fees team provide support and information on all aspects of deposit/hall fee payments for students living on campus. 📍 <a href="http://ehu.ac.uk/accommodationteam">ehu.ac.uk/accommodationteam</a>
<b>Ask Us and Catalyst</b> ✉ <a href="mailto:CatalystEnquiries@edgehill.ac.uk">CatalystEnquiries@edgehill.ac.uk</a>	Ask Us is the Edge Hill FAQ system for any questions you might have from Learning Services, Student Services and Careers. It may just have the answer you are looking for. You can also simply contact the Catalyst Helpdesk where an advisor will be able to help. 📍 Ask Us: <a href="http://askus.edgehill.ac.uk">askus.edgehill.ac.uk</a>
<b>Campus Life &amp; That Thursday Thing</b> ✉ <a href="mailto:campuslife@edgehill.ac.uk">campuslife@edgehill.ac.uk</a>	The Campus Life team can help you to settle in to life on campus and make the most of your Edge Hill experience. <i>That Thursday Thing</i> is a weekly meet-up for people who want to meet other people! (Thursdays at 5pm, term-time only, meet in the Hub by Starbucks). Campus Life also enforce the Student Disciplinary Regulations and investigate all incidents on campus. 📍 <a href="http://ehu.ac.uk/campuslife">ehu.ac.uk/campuslife</a>
<b>Campus Support</b> 📞 Phone 01695 584227 (4227)	An out-of-hours support system for students on campus to ensure you feel safe in your accommodation 📍 <a href="http://edgehill.ac.uk/fm/campus-support">edgehill.ac.uk/fm/campus-support</a>
<b>Careers</b> ✉ <a href="mailto:Careers@edgehill.ac.uk">Careers@edgehill.ac.uk</a>	Careers can offer advice, support and reassurance with course choice, career planning, part-time job hunting, CV writing, volunteering and maximising work experience. 📍 <a href="http://edgehill.ac.uk/careers">edgehill.ac.uk/careers</a>
<b>Chaplaincy</b> ✉ <a href="mailto:chaplaincy@edgehill.ac.uk">chaplaincy@edgehill.ac.uk</a>	Chaplaincy offers pastoral guidance and support for students of all faiths and none, helping to create a welcoming community on campus. All students and staff can also access the Faith and Reflection Room in the Magnolia building (Forest Court). 📍 <a href="http://edgehill.ac.uk/chaplaincy">edgehill.ac.uk/chaplaincy</a>
<b>Counselling</b> Accessed through the Wellbeing team ✉ <a href="mailto:studentwellbeing@edgehill.ac.uk">studentwellbeing@edgehill.ac.uk</a>	To access counselling, you must first see the Wellbeing team. The service offers group workshops and a 1:1 therapeutic service to help you find solutions to issues you are facing e.g. family/relationship issues, course pressures, confidence, anxiety, stress, resilience etc. 📍 <a href="http://ehu.ac.uk/wellbeing">ehu.ac.uk/wellbeing</a>
<b>Department/Tutor</b> (Individual contacts)	A tutor (or someone else in the department) can talk to you about both personal and academic issues, signpost to support, and advise about academic options that may help e.g. assignment extensions. Some departments also have their own study skills, or pastoral support systems and may be able to make local arrangements/adjustments to help make things easier or more enjoyable. 📍 Personal Tutoring Guide <a href="http://blogs.edgehill.ac.uk/clt/student-guide">blogs.edgehill.ac.uk/clt/student-guide</a>
<b>Disability support Inclusion team</b> ✉ <a href="mailto:inclusionteam@edgehill.ac.uk">inclusionteam@edgehill.ac.uk</a>  <b>SpLD team</b> ✉ <a href="mailto:spld@edgehill.ac.uk">spld@edgehill.ac.uk</a>	If you have a medical condition, mobility, visual or hearing impairment, mental health support needs or you have an autism spectrum disorder, the Inclusion team are here to provide extra support during your time at Edge Hill. Visit <a href="http://ehu.ac.uk/inclusion">ehu.ac.uk/inclusion</a> for more information. If you have a specific learning difficulty (e.g. Dyslexia, Dyspraxia, ADD/ADHD), please visit <a href="http://edgehill.ac.uk/ls/disability-support">edgehill.ac.uk/ls/disability-support</a> to find out more.
<b>GP</b>	If you are concerned about your physical or mental health, you should always see your GP. Find out more (including how to register with a GP in Ormskirk): <a href="http://ehu.ac.uk/GPreg">ehu.ac.uk/GPreg</a>
<b>Law Clinic</b>	The Law Clinic provides free legal advice to all staff and students at the University as well as members of the public during term time. 📍 <a href="http://edgehill.ac.uk/law/about/law-clinic">edgehill.ac.uk/law/about/law-clinic</a>

<b>Learning Services – Learning Support</b> ✉ <a href="mailto:learningsupport@edgehill.ac.uk">learningsupport@edgehill.ac.uk</a>	The Learning Support team offer specialised and tailored 1:1 study skills support and access to assistive technologies for students with disabilities (including mental health issues). 🔗 <a href="https://edgehill.ac.uk/ls/disability-support">edgehill.ac.uk/ls/disability-support</a>
<b>Learning Services – SpLD</b> ✉ <a href="mailto:spld@edgehill.ac.uk">spld@edgehill.ac.uk</a>	The SpLD team provide support for specific learning needs – dyslexia, dyspraxia, dyscalculia, and sometimes ADHD. 🔗 <a href="https://edgehill.ac.uk/ls/disability-support">edgehill.ac.uk/ls/disability-support</a>
<b>Learning Services – UniSkills</b> ✉ <a href="mailto:Uniskills@edgehill.ac.uk">Uniskills@edgehill.ac.uk</a>	UniSkills offers workshops, online resources, drop-ins and 1:1 support to help you develop a range of essential study skills (e.g. time management, note-taking, finding resources, planning, writing, referencing, presentations and speaking in front of an audience, exam preparation etc). 🔗 <a href="https://edgehill.ac.uk/ls/uni-skills">edgehill.ac.uk/ls/uni-skills</a>
<b>LGBTQ+ Society</b>	This society offers a welcoming and safe space for all LGBTQ+ students to relax, make friends and celebrate the diverse community at Edge Hill. Please note that if a student is transgender they may also benefit from support from the Transitions team (see No.24 below) 🔗 <a href="https://edgehillsu.org.uk/groups/lgbtq-society">edgehillsu.org.uk/groups/lgbtq-society</a>
<b>Peer-mentoring</b> (Departmental contacts)	Every department has a mentoring scheme which can be a good source of support. Mentors are usually students in second or third year so understand the University experience which can be helpful and reassuring for anyone finding things difficult.
<b>Money Advice</b> ✉ <a href="mailto:CatalystEnquiries@edgehill.ac.uk">CatalystEnquiries@edgehill.ac.uk</a>	The Money Advice team offer advice on all money-related matters, including student funding, budgeting and the Student Support Fund. 🔗 <a href="https://edgehill.ac.uk/moneyadvice">edgehill.ac.uk/moneyadvice</a>
<b>Safeguarding</b>	If you have concerns about the welfare or safety of <i>anyone</i> , tell your safeguarding lead. Contact details can be found via the link below. 🔗 <a href="https://edgehill.ac.uk/safeguarding/contacts">edgehill.ac.uk/safeguarding/contacts</a>
<b>Social/sports groups &amp; events:</b>  <b>Students' Union events and activities</b> ✉ <a href="mailto:suactivities@edgehill.ac.uk">suactivities@edgehill.ac.uk</a>  <b>Edge Hill Sport</b> ✉ <a href="mailto:edgehillsport@edgehill.ac.uk">edgehillsport@edgehill.ac.uk</a>	Joining a group and going along to events are great ways to make friends, de-stress and develop a sense of belonging at uni. As well as events put on by Campus Life (see above), the Students' Union run events, activities and groups, plus Edge Hill Sport offers opportunities to get active and involved for everyone from beginners to competitive players. 🔗 <b>SU Groups:</b> <a href="https://edgehillsu.org.uk/groups">edgehillsu.org.uk/groups</a> 🔗 <b>Give it a Go events:</b> <a href="https://edgehillsu.org.uk/giag">edgehillsu.org.uk/giag</a> 🔗 <b>Edge Hill Sport:</b> <a href="https://edgehill.ac.uk/edgehillsport/activities">edgehill.ac.uk/edgehillsport/activities</a>
<b>Students' Union + Advice Centre</b> ✉ <a href="mailto:suadvice@edgehill.ac.uk">suadvice@edgehill.ac.uk</a>	Students' Union provide representation for various student groups and promote and host activities and events. They give independent advice and support on academic issues as well as housing, money and welfare. 🔗 <a href="https://edgehillsu.org.uk/advice">edgehillsu.org.uk/advice</a>
<b>Support for care leavers (or care experienced) &amp; estranged students</b> ✉ <a href="mailto:Transitions@edgehill.ac.uk">Transitions@edgehill.ac.uk</a>	If you are a care leaver (or have experience of care) or are estranged from parents, Transitions can give guidance and support to address any concerns or difficulties, helping you to make the most of your time at university and complete your course successfully. The team can also talk about the annual £1000 bursary that you may be entitled to. 🔗 <a href="https://edgehill.ac.uk/studentsservices/care-leavers">edgehill.ac.uk/studentsservices/care-leavers</a>
<b>Support for carers</b> ✉ <a href="mailto:Transitions@edgehill.ac.uk">Transitions@edgehill.ac.uk</a>	If you have caring responsibilities, you may benefit from additional support. For specific issues you can see the relevant teams, but for a wider conversation about your situation you can speak to Transitions. 🔗 <a href="https://edgehill.ac.uk/studentsservices/transitions">edgehill.ac.uk/studentsservices/transitions</a>
<b>Support for transgender students</b> ✉ <a href="mailto:Transitions@edgehill.ac.uk">Transitions@edgehill.ac.uk</a>	No matter what stage of their journey they are at, Transitions can offer general support and reassurance to transgender students, plus guidance to help understand and navigate any processes they may need. 🔗 <a href="https://edgehill.ac.uk/studentsservices/transitions">edgehill.ac.uk/studentsservices/transitions</a>
<b>Support for students that are struggling or thinking of leaving</b> ✉ <a href="mailto:Transitions@edgehill.ac.uk">Transitions@edgehill.ac.uk</a>	Transitions give advice/support if you are having difficulties or thinking of leaving. They can give an overview of support and options and help make sure that, stay or go, you are confident it's the right decision. 🔗 <a href="https://edgehill.ac.uk/studentsservices/transitions">edgehill.ac.uk/studentsservices/transitions</a>
<b>Wellbeing and Counselling</b> ✉ <a href="mailto:studentwellbeing@edgehill.ac.uk">studentwellbeing@edgehill.ac.uk</a>	If you are concerned about your own, or someone else's mental health or wellbeing, contact the Wellbeing team. They give practical advice, support and signposting for any issue impacting on your wellbeing, e.g. anxiety, stress or feeling overwhelmed. The team also offer access to counselling and GP services. 🔗 <a href="https://ehu.ac.uk/wellbeing">ehu.ac.uk/wellbeing</a>