

# The FM Sport Team Charter

## **The FM Mission: our purpose and aspirations**

*“To maintain a beautiful campus for the enjoyment of all. We strive for excellence in all that we do, to create a safe and vibrant place to study, live and work”.*

## **The FM Values: guiding our decisions and our behaviour - (how we act)**

*“All that we do is underpinned by our values. Our values are embedded in our words and actions, our decision making, and our performance”.*

### **We are Welcoming and Inclusive**

---

*We:*

- Listen to and are respectful to our colleagues and customers
- Make time for each other and encourage collaboration
- Treat everyone as individuals and value their opinions and beliefs
- Are approachable and mindful of how our actions may impact on others

### **We are Passionate, Engaged and Proactive**

---

*We:*

- Approach changes with enthusiasm
- Consistently deliver to and exceed the standards we set
- Actively contribute to continuous improvement
- Have a positive approach to problem solving

### **We Act with Integrity, Respect and Openness**

---

*We:*

- Treat each other with courtesy and kindness
- Are helpful and constructive in our communications
- Always act honestly and professionally
- Share information and our expertise with each other

### **We Take Ownership**

---

*We:*

- Take pride in the service and represent Edge Hill in a positive and professional manner
- Are passionate for the roles we are in and accountable for our actions
- Are receptive to feedback and learn from it
- Take personal responsibility for our own learning and development