

The FM Management Team Charter

The FM Mission: our purpose and aspirations

“To maintain a beautiful campus for the enjoyment of all. We strive for excellence in all that we do, to create a safe and vibrant place to study, live and work”.

The FM Values: guiding our decisions and our behaviour - (how we act)

“All that we do is underpinned by our values. Our values are embedded in our words and actions, our decision making, and our performance”.

We are Welcoming and Inclusive

We:

- Treat each other with courtesy and kindness
- Are approachable and encourage involvement
- Value the diversity of our team
- Listen, support and contribute positively

We are Passionate, Engaged and Proactive

We:

- Represent Edge Hill in a positive and professional manner
- Approach challenges with enthusiasm
- Recognise contribution and celebrate our successes
- Seek opportunities for continuous improvement

We Act with Integrity, Respect and Openness

We:

- Instil confidence in our staff, customers and stakeholders
- Act considerately, professionally and ethically
- Share knowledge and expertise
- Give and receive constructive feedback

We Take Ownership

We:

- Are prepared, timely and solution focussed
- Accept responsibility and are accountable
- Honour our commitments
- Learn from our experiences