

The FM Campus Support Team Charter

The FM Mission: our purpose and aspirations

“To maintain a beautiful campus for the enjoyment of all. We strive for excellence in all that we do, to create a safe and vibrant place to study, live and work”.

The FM Values: guiding our decisions and our behaviour - (how we act)

“All that we do is underpinned by our values. Our values are embedded in our words and actions, our decision making, and our performance”.

We are Welcoming and Inclusive

We:

- Put our customers first
- Are approachable and understanding
- Are supportive of each other
- Are respectful

We are Passionate, Engaged and Proactive

We:

- Give and receive feedback to enhance service
- Thrive on new ideas and seek to continually improve
- Contribute to the professional work environment
- Seek innovation for services to all key stakeholders

We Act with Integrity, Respect and Openness

We:

- Treat others with respect
- Work with honesty and integrity
- Are supportive to our colleagues and customers
- Value honesty

We Take Ownership

We:

- Take our role seriously
- Conduct ourselves in a professional manner always
- Are organized and professional, to deliver our goals and objectives
- Take responsibility to improve environmental sustainability within our service