



Student Charter 2026-27
- A shared partnership

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We are a close-knit community of staff and students who learn and work together to strengthen our University and the regions we serve.

This Charter sets out what we can expect from each other - students, the University, and the Students' Union - to create a positive and inclusive experience for everyone.

A joint statement from the University and the Students' Union

“Our Student Charter sets out how, by working together, we create an outstanding educational, social and cultural experience. Through this shared commitment, we foster a positive and supportive environment where students can thrive and develop into confident, well-rounded individuals.”



Kiran Hussain
Faculty of Arts and
Sciences President



Dewi Bloor
Faculty of Education
President



Alicia Bomba
Faculty of Health,
Social Care and
Medicine President



River Rose
Student Governor



**Professor
Neil Morris**
Pro Vice-Chancellor
Education and
Student Success

An educationally rewarding experience

We want every student to feel their programme is built for them at a university where they feel like they belong.

Our staff are committed to delivering a high-quality, research-informed learning experience that supports students to succeed.

Staff provide clear guidance and timely, constructive feedback to help students improve, while students are expected to engage fully, take ownership of their learning, and act on feedback to develop their skills and knowledge.

How students, staff and the Students' Union work together:

University	Student	Students' Union
Deliver inclusive, well planned teaching	Attend and engage with learning activities	Represent student feedback on learning experience
Provide timely, constructive feedback	Complete work on time	Help students understand academic processes
Make support accessible and clear	Ask for support when needed	Offer independent advice and advocacy
Provide high-quality, innovative teaching and learning experiences	Make the most of learning opportunities	Recruit and support academic representatives to share student feedback
Regularly review and enhance courses	Engage with feedback to improve your work	Deliver training so reps can represent student effectively
Act on feedback where possible and communicate regularly	Share honest feedback on your experience	Ensure feedback is gathered widely, timely and shared clearly

A welcoming, inclusive community

We foster an inclusive university community where staff and students are valued, supported and able to thrive. We all play a part in creating a welcoming environment where people feel like they belong, are valued, communicate openly, and challenge inappropriate behaviour.

We aim to resolve issues through open, two-way communication, using fair and transparent processes. We also take pride in our campus and surroundings, treating them with care and representing Edge Hill positively within the wider community.



How students, staff and the Students’ Union work together:

University	Student	Students’ Union
Create a safe, inclusive and welcoming campus	Treat others with respect and kindness	Ensure student voices reflect diverse communities
Provide inclusive teaching and accessible services	Be open to different perspectives	Champion under-represented groups through Liberation Officers
Foster a sense of belonging for all students	Take part in community life	Work in partnership to improve the student experience

A positive experience in a supportive environment

At Edge Hill, we provide a wide range of support to help students succeed from admission through to graduation and beyond. Students are supported by academic, personal and professional services, including a personal tutor who acts as a key point of contact.

By engaging with tutors and support staff, students can access the guidance they need at the right time. Together, we will continue to improve the support available by listening to feedback and responding in a respectful and positive way.



How students, staff and the Students’ Union work together:

University	Student	Students’ Union
Provide clear, accessible wellbeing and academic support	Reach out when you need support	Offer independent advice and confidential support
Create a supportive and inclusive environment	Create a supportive and inclusive environment	Support student reps with challenges in their roles
Provide wellbeing and signpost services	Look out for each other	Act as a trusted, independent voice for students

An experience beyond study

At Edge Hill, students, staff and the Students' Union work in partnership to create a positive and meaningful experience beyond study. Social, cultural, sporting and recreational opportunities are a core part of this, supported by high-quality facilities and a wide range of activities for everyone to enjoy.

We are committed to supporting students' personal and professional development. Employability is built into the curriculum, alongside access to careers advice, work and volunteering opportunities—helping students gain the skills and confidence they need for life after graduation.



How students, staff and the Students' Union work together:

University	Student	Students' Union
Provide opportunities beyond academic study	Get involved in activities events and opportunities	Suport and develop student-led societies and activities
Support employability and skills development	Build skills through extracurricular experiences	Help students turn experiences into carreer-ready skills
Invest in a vibrant student experience	Contribute to the university community	Co-deliver events shaped by student input

You said – we did:

Our Charter is co-created by students and staff from the University and Students' Union, it is updated each academic year. Here's what we have done since last year.

You asked us to:

- make the charter document shorter, more engaging and boost visibility.
- reduce the length of the charter.
- introduce new designs within communication plan to raise awareness.

You asked for:

- more events and societies
- greater interaction across courses/cohorts
- student-led activities and shared experiences to improve the sense of community.

The University and Students' Union have been working hard to enhance opportunities and events for students to engage with.



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