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## **Casual Class Instructor**

Salary:	£20 - £25 per class
Contract Type:	Casual
Hours:	Casual hours when required (including daytimes, evenings, and weekends)
Location:	Ormskirk
Accountable to:	Head of Sport & Commercial Services
Reporting to:	Fitness Manager













### **About Facilities Management**

Facilities Management (FM) at Edge Hill is the largest support department at the University employing over 320 members of staff across 13 defined service areas. We provide hard and soft FM services to almost 12,000 full time equivalent (FTE) students and 2,000 FTE members of staff in addition to a significant number of visitors, partners and members of the public using the 160-acre campus. Our award-winning campus boasts over 140,000m2 of built environment, including 2,500 residential bedrooms. The departmental revenue budget is circa £19m per annum, with additional annual capital expenditure typically exceeding £2m. Our multi-award-winning FM team is recognised within and beyond the higher education sector, and at senior executive and board level, for our customer-centric culture, and our direct positive contribution to the core business – the attraction, recruitment and retention of students.

The FM Values – guiding our decisions and our behaviour- (how we act):

# *"All that we do is underpinned by our values. Our values are embedded in our structure, our decision making, our behaviours and our performance"*

- We will embrace challenge and seize opportunity
- We will expect and celebrate creativity and excellence
- We will act responsibly & with integrity
- We will show determination, resilience, ambition and adaptability
- We will work together to deliver our vision

### About Edge Hill Sport

Edge Hill Sport is the university sports service run on behalf of Edge Hill University. Working in close partnership with the Students' Union and the Academic Sport Department its aim is to deliver a programme of activities in high quality facilities for the benefit of a wide range of stakeholders including students, staff, community, local schools and National Governing Bodies of Sport.

Edge Hill Sport has an outstanding reputation for the wide range of activities available and we wish to recruit individuals with a positive attitude who will add to this environment and develop excellence in their role.













### About the Role

Under supervision of the Fitness Manager provide group fitness instruction, monitor and educate Edge Hill Sport members on fitness and safety. Maintain a safe and enjoyable atmosphere for class participants.

### About You

In this role, you will supervise customers within the fitness suite at the Sports Centre, providing inductions to new members and ensuring that the existing members are using the facilities safely, effectively, and safely. You will provide one to one instruction and advice on training methods and techniques, and market the facilities to potential new members. You will always demonstrate a high level of customer care to ensure the Fitness Suite maintains a customer-focused and friendly environment to attract and retain members.

### **Duties and Responsibilities**

- 1. Instruct scheduled classes, beginning and ending on time. Provide adequate warmup, exercises, stretching, and cool down.
- 2. Instruct members on safe and effective workout methods; explain proper techniques, demonstrate exercises and teach appropriate methods to increase fitness levels for class participants.
- 3. Prepare appropriate equipment, music, and any other teaching aids for each class.
- 4. Assist members, answer questions, and maintain a positive exercise experience for Edge Hill Sport members and class participants.
- 5. Ensure Edge Hill Sport management are informed of customer and facility needs.
- 6. Ensure adherence to Edge Hill Sport and Edge Hill University standards and policies.
- 7. Any other duties appropriate within the role and in accordance with the Normal Operating Procedure of Edge Hill Sport.

The list of responsibilities is not exhaustive and other duties, appropriate to the grade, may be added or substituted at any time.













### In addition to the above all Edge Hill University staff are required to:

- a) Adhere to all Edge Hill's policies and procedures, including Equality and Diversity and Health and Safety
- b) Respect confidentiality: all confidential information should be kept in confidence and not released to unauthorised persons
- c) Undertake appropriate learning and development activities as required
- d) Participate in Edge Hill's Performance Review and Development Scheme
- e) Adhere to Edge Hill University's environmental policy and guidelines and undertake tasks in a sustainable manner
- f) Demonstrate excellent Customer Care in dealing with all customers

### Eligibility

Candidates should note that shortlisting will be based on information provided on the application form with regard to the applicant's ability to meet the criteria outlined in the Person Specification attached.













Please note that applications will be assessed against the Person Specification using the following criteria, therefore, applicants should provide evidence of their ability to meet all criteria.

Methods of Assessment include Application Form (A), Supporting Statement (S), Interview (I), Test (T) & Presentation (P).

Qualifications	Essential	Desirable	Method assessment (A/S/I/T/P)
A relevant high level fitness qualification or working towards this	*		A/I
Qualifications to instruct fitness classes appropriate to exercise class programme	*		A/I
Additional exercise to music or specific class qualifications	*		A/I
A current First Aid qualification		*	A/I
Current membership of appropriate professional body		*	A/I

Experience and Knowledge	Essential	Desirable	Method assessment (A/S/I/T/P)
Excellent knowledge of customer care principles	*		A/I
Excellent oral communication skills and the ability to deal effectively and efficiently with people at all levels	*		A/I
To have an understanding of Health and Safety requirements within a sports and leisure environment	*		A/I
Significant knowledge of lifestyle issues around exercise	*		A/I
Previous experience of working within a fitness facility		*	A/I

Abilities and Skills	Essential	Desirable	Method assessment (A/S/I/T/P)
To be able to carry out basic maintenance of studio equipment		*	A/I
To have a flexible and adaptable approach to work	*		A/I
The ability to organise your own workload and work to deadlines often in a pressurised environment	*		A/I
To be able to carry out basic maintenance of studio equipment		*	A/I
The willingness and proven ability to work as part of a team	*		A
Able to adhere to Edge Hill Sport policy on confidentiality	*		A/I

# \*Method of Assessment (I-Interview, A-Application, S-Supporting Statement, T-Test, P-Presentation)













### How to Apply

Please complete the Casual Staff Application Form from the Edge Hill Sport website (<u>https://www.edgehill.ac.uk/departments/support/edgehillsport/work-and-volunteering-opportunitie/</u>) and submit via email to <u>edgehillsport@edgehill.ac.uk</u>.

At Edge Hill University we value the benefits a rich and diverse workforce brings to our community and therefore welcome applications from all sections of society.









