**Kevin Pearson**

5 Pittsburgh Close, St Helens Road, Ormskirk, Lancashire, L31 4TJ

kp@sky.com 07917599482 [www.linkedin.com/in/kevinpearson](http://www.linkedin.com/in/kevinpearson)

Psychology student (2nd year) experienced in maintaining high standards of service and food production within the industry, seeking flexible part-time hospitality work to fit alongside studies.

# Related Work Experience

**April 2022 – August 2022 Bar Staff, The Green Room, Ormskirk, Lancashire**

* Worked as part of a team in busy town centre bar delivering high levels of customer service
* Dealt with challenging behaviour in an effective manner e.g. customer complaints relating to food/drink returns.
* Trained new employees in customer service techniques, hygiene control and product knowledge.
* Handled electronic cash register transactions often trusted with the keys to safe.

**October 2020 – October 2021 Job on campus (various) at Edge Hill University**

* Employed on campus as a student ambassadorfor student recruitment team working flexibly around my studies. Worked alongside students of all age groups and needs both in schools and on-campus, delivering presentations and workshops about Higher Education, conducting tours, and sharing student experiences.
* Casual work with events team including events (open days), hospitality and clerical support.
* Demonstrated adaptability, communication, and teamwork skills.

**April 2020 – September 2020 Commis Chef, Trattoria 21, Liverpool**

* Worked under pressure in demanding conditions assisting head chef in meal preparation.
* Led a small team of four responsible for ensuring all food was delivered on time to a high standard.
* Responsible for cleanliness of the patisserie area and contributed to the overall health and safety of the kitchen.

# Education

**2021 – 2024 BSc (Hons) Psychology (1st) Edge Hill University, Lancashire**

* Contributed effectively as part of a team of six towards a shared goal in an assessed group presentation to fifty peers. As team leader was responsible for allocating group tasks and ensuring the task deadlines were met.
* Developed strong leadership and communication skills through leading and participating in group discussions in seminars presenting my opinions/ findings concisely and articulately.

**2014 – 2021 Ormskirk Academy, Ormskirk, Lancashire**

**A Levels**: Psychology (A), Philosophy and Religion (B), Art (B)

**9 GCSEs**: Grades (6-9) including English, Maths, Science

**Additional skills**

* HACCP accredited Food and Hygiene certificate Level 2 (2022).
* Full, clean driving licence.
* Strong knowledge of MS Office, including Access, Word, Power Point and Excel.
* EHU Extra Edge Certificate achieved completing a range of employability activities (2022).

**References**

Attilio Sergi, Owner, Trattoria 51, Liverpool, L1 2AE, 0151 526 3400, Attilo@trattoria51.com

John Helter, Owner, The Green Room Bar, Ormskirk, L31 4JF, 01695 511875, Helter@green.com